



10 Key promises to you

Fair
Member focused
Responsible
Supportive
Transparent
Genuine
Clear
Professional
In touch
Committed



The new Mutual Banking Code of Practice is our guarantee to always lend responsibly and to serve your needs first. The Code outlines our 10 key promises to you.

That's 10 good reasons to be a member of a credit union and mutual building society.



Abacus
Australian Mutuals

For more information on the new Code of Practice and how it can benefit you visit www.abacus.org.au