

# Motor Vehicle Insurance

Supplementary Product Disclosure Statement (SPDS)

Preparation Date: 26 November 2007

## Important changes to your Motor Vehicle Insurance Policy Document (Product Disclosure Statement)

The following changes are part of your Motor Vehicle Insurance Policy Document (Product Disclosure Statement) – PDS. These apply to your Motor Vehicle Insurance from the effective date shown on your Schedule.

Please read this Motor Vehicle Insurance SPDS together with your Motor Vehicle Insurance PDS. You should keep these documents in a safe place.

This SPDS is issued by Allianz Australia Insurance Limited AFS Licence No. 234708 ABN 15 000 122 850 of 2 Market Street Sydney NSW 2000.

## Amendments to Your Policy Document (PDS)

### If you have comprehensive cover

#### Other benefits we will pay

#### 3. Rental car following theft

If your vehicle is stolen we will arrange for you to be provided with a rental car:

- Until your vehicle is recovered undamaged and you have been told of its location, or
- Until your vehicle is recovered damaged and the damage is repaired, or
- Until we settle your claim by paying you the agreed value or market value, or
- For a maximum of 14 days,

whichever happens first.

The maximum daily rental charge we will pay is \$75.

We will not pay for:

- A rental car unless its hire has been arranged by us or approved by us,
- The cost of fuel used during the rental period, or
- Any accidental loss or damage to the rental car.

If a rental or loan car is not available, we will pay you a daily travel allowance of \$30.

## Making a claim

### What happens after you make a claim

#### 4. 'Choice of Repairer'

You have the right to choose any repairer from the Allianz Repairer Network to repair the damage to your car. Before becoming a Network Repairer, applicants are assessed on their reputation to perform quality repairs, expertise of staff, repair turnaround times, workshop equipment and facilities, and location. They must also adhere to the Motor Vehicle Insurance & Repair Industry Code of Conduct. Once part of the Network, performance is regularly reviewed to maintain standards of service. You can be assured that we strive to achieve the best repair outcome for you by working closely with our Network Repairers.

Of course you can elect to choose a non-Allianz Network Repairer. In this case we will work closely with your nominated repairer, however we may require a second quotation from a repairer chosen by us. We will then choose to either:

- Authorise the repairs at your repairer of choice, or
- Pay you a fair and reasonable amount to repair the vehicle; or
- Move the vehicle to a repairer we both agree will repair your vehicle. In the instance that we both agree to move the vehicle we will provide you with a rental car for up to 3 days in addition to any other benefit provided under this policy.